PRIVATE CLOUD FOR CALL CENTERS

MAKE THE RIGHT CALL WITH THE CLOUD

Successful call centers need the capability to quickly scale operations and support remote customer care professionals. Virtualizing call center applications and the telephony infrastructure within a browser-based computing environment enables organizations to keep pace with market demands and reduce costs.

TetherView delivers the most powerful virtual desktops available on the market — integrating a softphone, operating system, RAM and storage as well as user activity audit reports and compliance. Leveraging enterprise-grade technology, TetherView's private cloud platform is powered by Cisco, VMware, Microsoft, Solid State SAN and Autotask.

The leading Infrastructure as a Service solution, TetherView, provides a robust virtual computing environment that is ultra-fast and easily accessible via desktops, laptops, tablets and smartphones.

By virtualizing call center operations, TetherView enables organizations to achieve staffing efficiencies, reduce employee turnover, and provide a significantly higher degree of security and compliance.

- ✔ Security
- ✔ Mobility
- ✔ Compliance
- ✔ Cost Effective
- ✔ Comprehensive
- ✔ Concurrent User Pricing
- ✔ Screen Recording/ Capture

VIRTUAL DESKTOPS & SERVERS

800-666-3996 | TetherView.com

TetherView

TetherView's built in features efficiently consolidate best of breed technology. TetherView's flat fee pricing model is transparent and predictable.

COMPREHENSIVE LOW FLAT RATE INCLUDES:

VIRTUAL DESKTOPS

- High Performance
- No Charge for CPU
- No Charge for RAM
- Concurrent Pricing Available
- Accessible from all Browsers and Devices

SERVERS

- Solid State SAN
- No Charge for CPU
- No Charge for RAM
- No Charge per Server
- Low Flat Rate per GB

SECURITY

- Custom Firewall Per Client
- Fully Managed Firewall
- Anti-Malware/Virus
- Geofencing
- Content Filtering
- Multi-Factor Authentication

COMPLIANCE

- Monthly Report Included
- User Activity Report
- File Activity Report
- Compliant with All Major
- Regulators Autotask RMM included

BUSINESS CONTINUITY

- Multiple Hot Datacenters
- Geo-Redundant
- 15 Snapshots Retained
- Offline Encrypted Backups
- Real time replication

BENEFITS

- High Performance
- Predictable Pricing
- 100% Client Satisfaction
- Channel Only
- Consolidation of Services
- Compliance
- Security

MARKETING AND SALES SUPPORT

- Sales Engineers
- White Labeled Material
- White Labeled Events
     - Professional Education
- Webinars

EASY TRIAL NO RISK PURCHASE:

TetherView provides the best contract in the industry. After a client signs and provides a fully refundable deposit, together with our MSP partner TetherView will build the custom production environment for the end user. Prior to going into production if the client is not satisfied for any reason the client may terminate the agreement and request a full refund of the deposit.

CONTACT US TODAY!

800-666-3996
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