

Customer Case Study

# Deploying a Secure Virtual Environment



## Client OVERVIEW

Lexington Realty Trust (LXP) is a publicly traded REIT headquartered in New York City with 80 users throughout the United States. Their virtual CTO engaged TetherView to help resolve critical pain points in their infrastructure which was managed by an MSP. TetherView's goal was to create a compliant, secure and consistent user experience with a resilient business continuity plan and predictable/manageable costs.

## PAIN POINTS

- Unpredictable IT Spend
- End-of-Life Hardware
- Security and Compliance Issues
- Remote User Access
- Business Continuity
- Mobile Device Management

## SOLUTION

### Deploying a Virtual Desktop Infrastructure

*TetherView recommended* LXP store their data in a Digital Bunker™ and access it via VDI using Multifactor Authentication. By using our custom-built private cloud LXP hardened their perimeter security, compliance posture, and end-user performance. LXP deployed TetherView VDI to enable their users to work effectively and securely from any connection or endpoint.

### Compliance and Security

*TetherView built* LXP a comprehensive, hardened infrastructure which we house in two of our SOC 2 Type 2, NIST compliant data centers. In addition, we deployed monitoring tools to capture and log user activity and to protect against data theft. Finally, our team enabled security filters and email encryption within Office 365.

### Managed Services

*TetherView designed,* implemented and provides on-going support for: Office365 email migration, Microsoft Teams, SharePoint redesign, on-premise server decommissions, managed Azure environment, mobile device management, Tier 1 helpdesk, RMM tool management, and patch management.

30%

Reduction in IT  
Costs



100%

Employee Workspace  
Mobility



## RESULTS



### IT Cost Reduction

By consolidating technology products and vendors, TetherView lowered LXP's IT spend by 30%. Additionally, TetherView's flat monthly pricing model gives LXP a predictable and easy to read monthly invoice.



### Improved Mobility

TetherView enabled LXP's users to seamlessly collaborate and access their workspace from any device or location. By reducing the size and complexity of LXP's infrastructure, TetherView was able to increase security and free LXP's IT team to focus on core business.